

# SIM Card Setting

SUN-NET SUPPORT



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Tel (Press "2" after auto-voice)



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http://www.sunrise-net.ne.jp/en




## [iOS] APN (Profile) Settings

### 1ST STEP

- 1) Need to CONNECT to a Wi-Fi NETWORK.
- 2) Make sure CELLULAR or MOBILE DATA is ON. (Check on 『Setting』⇒『Cellular』⇒『Cellular data』)

### 2ND STEP

- 1) INSERT the SIM CARD ⇒ Scan the QR code on the very right, OR go to URL: [http://www.sunrise-net.ne.jp] and tap this icon on Safari  and...
- 2) On the page 『iOS用APN構成プロファイルジェネレーター』 (The pic on the lower right) fill in the necessary items checking two pictures "Profile Items" and "SIM Package" below, and tap 「プロファイルを生成」 button.
- 3) Install Profile (Go to 『Setting』⇒『Profile Downloaded』⇒『Install』⇒Type your 『Passcode』), and TRY CONNECTING! (Wi-Fi 「Off」)

QR  
for  
Profile Creation

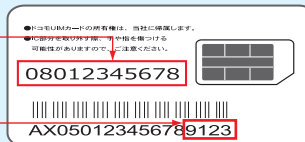


### Profile Items

\*You need to complete only four items below on the profile creating page.

APN	Ite.mobac.net	"I" is small letter "L"
ユーザー名 Username	#####@sunrise-net.co.jp	↓ Do not forget this part !
パスワード Password	S####	↑ Need a small letter "s" before four digits.
プロトコル Protocol	IPv4	

### SIM Package



※Check those numbers on 'YOUR SIM Package'!  
(The numbers above are not your numbers)

### iOS用APN構成プロファイルジェネレーター

APN (必須)

ユーザー名

パスワード

プロキシ

認証方法  
☐ CHAP ☒ PAP

プロキシ

ペイロード  
☒ Cellularペイロード (iOS7以降推奨) ☐ APNペイロード

プロトコル  
☒ IPv4 ☐ IPv6 ☐ IPv4/IPv6 ←プロトコル

出力方法  
☒ ダウンロード ☐ ブラウザで表示 ☐ メール送信

[プロファイルを生成](#)



## [Android] APN Settings

### 1ST STEP

- 1) FOR DUAL SIM SLOTS ; "Take out the other SIM and use only Sun-Net SIM"  
(Check on 『Setting』⇒『Wireless & Networks』⇒『Dual SIM setting』 etc.)
- 2) Make sure CELLULAR or MOBILE DATA is ON.  
(Check on 『Setting』⇒『Wireless & Networks』⇒『Data usage』⇒『Cellular』⇒『Cellular Data』 etc.)

### 2ND STEP

- 1) INSERT the SIM CARD  
⇒ Go to the 『Access Point Name』 (APN) menu. (Usually located in the 『Mobile Networks』)
- 2) Once on the APN page (The pic on the right), filling in necessary items with checking "APN Items" and "SIM Package" shown below, and "Save" it!
- 3) Select the recently created APN on the APN list, and TRY CONNECTING !

100% 10:00

✕ Edit access point ✓

Name  Save ↑ Not set

APN  Not set

Proxy Not set

Port Not set

Username  Not set

Password  Not set

Server Not set

MMSC Not set

MMS proxy Not set

MMS port Not set

MCC Not set

MNC Not set

Authentication type  Not set

### APN Items

\*You need to complete only five items below on the APN creating page.

Name	Sun-Net	
APN	Ite.mobac.net	"I" is small letter "L"
Username	#####@sunrise-net.co.jp	↓ Do not forget this part !
Password	S####	↑ Need a small letter "s" before four digits.
Authentication type	PAP or CHAP	

### SIM Package



※Check those numbers on 'YOUR SIM Package'!  
(The numbers above are not your numbers)



## [iOS/Android] TROUBLE SHOOTING

- 1) Take out and reinsert the SIM card → Restart the device → Make sure that all OFF for Airplane mode, Wi-Fi, Bluetooth, and Data roaming.
- 2) Reconfigure the APN setting with a double check making sure there is NO SPELLING MISTAKE.
- 3) Make sure "NTT DOCOMO" is chosen under the network setting.



## 050 IP-Phone number App (Optional)

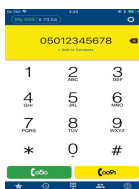
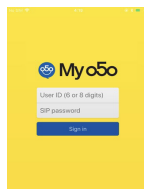
### What is 050 IP-Phone number?

• 050 number is a prepaid-calling App by the company called Brastel. This App has the number officially usable in Japan for the opportunities such as applying for a part-time job, etc. Since it is an smartphone-App, it requires internet connection such as WhatsApp-call or LINE-call.

### [050 number] How to start

- 1) Download [My 050] "App" from the Play Store or App Store.
- 2) Start the My 050 app, enter the User ID (6-8 digits) and SIP Password (8 digits) written on your 050 card and sign in. (The pic on the bottom)
- 3) If it is correctly set, a "registered" message and your current balance will be displayed. (The pic on the bottom)

\* If it seems not correctly set, please delete the App itself and redownload it, and follow the same process above again making sure there is no mistake.



- \* The 050 number will expire one year after the LAST CHARGED CALL or the LAST TOP UP.
- \* Please make either one **within the first week** to avoid the expiration of the usage of it.

■ For further information including how to TOP UP, direct contacts are below.

- [Brastel Phone] 0120-659-534 <toll free> or 03-5637-5904 (Multilingual)
- [Brastel Website] https://www.brastel.com/Pages/eng/home/

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